



**The Children's Aid Society
of Haldimand & Norfolk**

September 4, 2019

Hello,

The Government of Ontario is working to strengthen the child welfare and protection system and has developed a plan to gather feedback from all stakeholders, such as yourself.

The Government is interested in receiving information that helps them understand barriers to service and ways to build a system that is better coordinated, focused on prevention, culturally appropriate, sustainable and truly responsive to the needs of children and youth.

As part of this work, the Ministry of Children, Community and Social Services is asking for input and advice from those who have lived experience or involvement with the child welfare system and residential services through an online survey.

The survey is anonymous and will take 20 minutes to complete. It can be accessed by clicking on the following link:

<https://www.snapsurveys.com/wh/s.asp?k=156693927117>

The survey will be available until September 30, 2019.

The survey is available in both English and French.

Should you have any questions regarding this survey or about the Government's efforts to make changes to the child welfare system, or wish to receive a paper copy of the survey by mail, please contact CYFSA@ontario.ca.

Thank you for your time and assistance. Your input is valuable and appreciated.

Sincerely,

Kelly Wright MSW
Director of Service

